Madison County Public Libraries
Internet and Wi-Fi Access Policy

It is the policy of the Library to make Internet resources available to its customers along with collections of print, non-print and electronic reference resources. The addition of Internet resources provides access to information beyond that contained in this Library’s collections. Youth ages 17 and under cannot use an Internet computer without the signature of a parent or guardian.

Patrons are required to agree to the following Internet Acceptable Use Agreement before using the Internet at the Library. The Library reserves the right to review this policy from time to time and make changes as necessary.

The Library Internet Acceptable Use Agreement

I agree to use library computers for lawful purposes in a responsible manner, consistent with the educational and informational purposes for which they are provided, and to follow all rules concerning limited computer time.

I will not use the Internet for any purpose prohibited by North Carolina or federal law; misrepresent myself by access code, password or signature; alter hardware or software, nor make copies of copyrighted or licensed software or data unless such use is authorized.

I understand that the Library does not monitor and has no control over materials obtained on the Internet, and cannot be held responsible for Internet content. The Library cannot control access to online content or protect patrons from online content they may find offensive.

I understand that the Library is compliant with the Children's Internet Protection Act (CIPA), and has technology protection measures (TPM or "filters") on its computers, designed to protect against access to visual depictions that may reasonably be construed as 1.) obscene, 2.) child pornography, or 3.) harmful to minors. I will not send, receive or display sexually explicit materials nor materials deemed harmful to minors. I also agree to use appropriate discretion when viewing materials and will refrain from displaying material on a terminal when so requested by library staff. I understand that youth ages 17 and under cannot use an Internet computer without the signature of a parent or guardian. I also understand that parents and guardians of minors have both the right and the responsibility for their child’s use of the Internet computers at the Public Library to:

- Assure their children’s safety and security when using electronic mail, chat rooms, and other forms of electronic communications;
- Protect against unauthorized access, including “hacking” and other unlawful activities by their children;
- Protect against unauthorized disclosure, use and dissemination of personal identification information regarding minors; and
- Restrict their children's access to Internet sites that meet the requirements of this agreement.

Approved by Board of Trustees
May 2015
I waive my right to any claim against the Library, its employees, trustees, and agents arising from use of the Internet. I understand that failure to comply with this agreement may result in loss of computer privileges or banishment from all Library locations.

**Wireless Network Access Policy**

The Library offers FREE wireless access (aka "hot spots" & "Wi-Fi") at all locations for library patrons to use with their own personal notebooks, laptops and other mobile devices. These access points are unsecured, accessible only during normal library hours and filtered to comply with CIPA regulations. A patron's use of this service is also governed by the Library's [Internet Policy](#).

Due to the proliferation of Wi-Fi, Library users may also be able to access other Wi-Fi networks within the branch that are not provided by the Library. Use of these non-Library wireless networks within the Library's facilities is also governed by the Library's [Internet Policy](#).

**NOTE:**

- As with most public wireless "hot spots," the library's wireless connection is not secure. There can be untrusted parties between you and anybody with whom you communicate, and any information being transmitted could potentially be intercepted by another wireless user. Cautious and informed wireless users should choose not to transmit personal information (credit card numbers, passwords and any other sensitive information) while using any wireless "hot spot." Please take appropriate precautions when using this service.
- Library staff can provide general information or handouts for connecting your device to the wireless network, but cannot troubleshoot problems related to your wireless device or assist in making changes to your device's network settings and/or hardware configuration. The Library cannot guarantee that your device will work with the Library's wireless access points.
- All wireless access users should have up-to-date virus protection on their laptop computers or wireless devices. The library will not be responsible for any information (i.e. credit card) that is compromised, or for any damage caused to your hardware or software due to electric surges, security issues or consequences caused by viruses or hacking.
- All users are expected to use the library's wireless access in a legal and responsible manner, consistent with the educational and informational purposes for which it is provided.

Use of the Library's wireless network is entirely at the risk of the user. The library disclaims all liability for loss of confidential information or damages resulting from that loss.

This policy is consistent with the *American Library Association Library Bill of Rights, Access for Children and Young Adults to Nonprint Materials: An Interpretation of the Library Bill of Rights*, CIPA, and NC General Statutes 14 190.13